Feedback we are looking for

1. Do you find this model helpful for analyzing disrupted care?
   - Too complicated?
   - Anything missing (big categories)?
   - Does depiction of relationship between patient behavior and health services work?
   - Any concepts that are difficult to measure? (e.g., How can we best measure behavior change or risk factor control in pandemic?)

2. What's most important in the VA context?

3. We welcome any feedback you have! Please feel free to email it to karen.mcnamara@va.gov   Thank you!

DISCOVERY ★ INNOVATION ★ ADVANCEMENT

1

MODERATORS AND MEDIATORS

Insurance status
Stay at home orders
Clinical closures
Extended waiting times
Soc. Det. Of Health

Unemployment
Isolation
COVID anxiety
Family illnesses
School closures

INTERMEDIATE OUTCOMES

Patient Visits
Inpatient/Virtual
Preventive Care
MH Screening
Diagnostic Services
Procedures
Medication refills

Hospital capacity
Inadequate staffing
Delays in care

Alcohol/Drug use
Risk taking behavior
Domestic violence
Changes in diet, exercise, self-care

External factors – e.g., illicit drug availability, access to non-VA care

Patient

Clinical Care

Patient Behaviors

OUTCOMES

ACUTE CONDITIONS

Mortality of acute CVD
ICU Mortality
Maternal Mortality
Surgical complications
Sepsis mortality*
SNF mortality

CHRONIC and PREVENTABLE ILLNESS

CVD risk factor control
ACSC Hospitalizations
HIV viral suppression
Advanced stage cancers
Vaccine preventable illnesses

MENTAL HEALTH

Suicide
Overdose
PTSD
Anxiety
Unintentional Injuries

2