Virtual Care CORE

September 2024 Newsletter

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Recent News from OCC and the VC CORE

VC CORE Needs Assessment and Network Analysis Refresh

In the month of September, VC CORE will be distributing a follow up to the needs assessment and network analysis survey we first distributed in our first year. This survey will help us assess our impact in years 1-4 of our CORE, as well as inform how we can continue to provide value as we come up for renewal. We are particularly excited to see how the density of connections within our network has changed as our membership has grown and (hopefully) become better acquainted. We truly appreciate your responses and hope that the highlights we can share as a result will be of interest!

CyberSeminar Slot Open for October 9!

The VC CORE has a CyberSeminar slot to fill on **October 9, from 2-3 PM** Eastern time. If you have recent research and/or QI project or other Virtual Care related talk you are interested in presenting to the VA community, please email details of your presentation to us at VHAVirtualCareCORE@va.gov by **Wednesday, September 11.** We will select a presenter by the end of next week!

- Title of the presentation (limited to 128 characters, including spaces)
- Brief Description of the presentation (2-3 sentences)
- Intended audience for the presentation (1 sentence)
- All contact emails that Presenters may choose to use for joining the webinar (VA, .edu, Gmail, etc.)

VC CORE Implementation Resource Repository

Calling all members to please share virtual care implementation tools (e.g., toolkits, playbooks, blueprints, guidebooks, pamphlets, trainings, checklists, marketing and educational materials, etc.) you have developed in your current or past work! These tools could target Veterans, their loved ones, VA clinical team members, leadership, or other stakeholders.

If you are unsure if a particular tool you have is appropriate to share, we would encourage you to err on the side of inclusion; please share as many tools as you can! We are collecting electronic uploads of such tools so they can be made available to the VC CORE network, so that our members can draw on the implementation successes and lessons learned from others within our CORE community. These tools will be hosted on the VC CORE SharePoint.

Simply access the Microsoft Forms® survey link to share the tools you have developed. Thank you for sharing your implementation tools with the VC CORE. If you have any questions as you complete the form, please do not hesitate to reach out to the Virtual Care CORE Team at VHAVirtualCareCORE@va.gov.

Final Reminder: **Office of Connected Care Funding Opportunities**
There is still time to submit proposals for the Office of Connected Care's two separate RFAs, described below. The RFAs and compiled Q&A for the General RFA can be found in the email containing this newsletter as well as on the VC CORE SharePoint.

- **The (General) OCC FY25 RFA** solicits rapid QI, evaluation, and partnership development projects that address one of five specific priority project areas, each with a set of guiding questions and/or design recommendations.
    - **Priority project areas:**
        1. Pilot Evaluation of VA Provider Connect (PrC)
        2. Pilot Evaluation of VA Health Chat (HC)
        3. Evaluation of impacts of Remote Patient Monitoring-Home Telehealth on healthcare utilization/outcomes
        4. Asynchronous Clinical Reminders (ACRs) to complete screening questionnaires in advance of appointments
        5. Projects that evaluate use cases of Patient Generated Health Data (PGHD)
    - **Budget:** Projects may be 1-2 years, with maximum budgets of $150k per year and $250k overall
    - **Deadline:** 11:59 PM EST on Monday, September 9
    - **Contact:** Submission instructions can be found in the RFA. For any questions, please reach out to our team at VHAVirtualCareCORE@va.gov or attend the scheduled Office Hours listed below, in the Upcoming Presentations section of this newsletter.
- **The TECC Funding RFA** solicits proposals for effectiveness evaluations that address specific requirements of the Cleland Dole Act. which mandates an evaluation of the effectiveness of VA telehealth across contexts of care in which it is delivered.
    - **Priority project areas:** For FY25, TECC is only soliciting proposals for effectiveness evaluations that focus on *specialty care (especially cardiology, gastroenterology (GI), and emergency/urgent care)*.
    - **Budget:** Projects may be 1-2 years, with maximum budgets of $150k per year
    - **Deadline:** 11:59 PM EST on Friday, September 13
    - **Contact:** Proposals and any questions about this funding opportunity should be submitted to Cindie.Slightam@va.gov (there are no scheduled Office Hours for this funding opportunity).

Funding and Dissemination Opportunities and Deadlines

Opportunities	Contact	Deadline
VC CORE Cyberseminar TBD	vhavirtualcarecore@va.gov	**9/10/2024**
OCC FY25 RFA	vhavirtualcarecore@va.gov	**9/9/2024**
TECC Funding RFA	Cindie.Slightam@va.gov	**9/13/2024**

Recent Virtual Care Publications

- O'Shea A, Mulligan K, Carter K, Haraldsson B, Wray C, Shahnazi A, Kaboli P. Comparing Federal Communications Commission and Microsoft Estimates of Broadband Access for Mental Health Video Telemedicine Among Veterans: Retrospective Cohort Study. J Med Internet Res 2024;26:e47100. URL: https://www.jmir.org/2024/1/e47100 DOI: 10.2196/47100

- Cohen-Mekelburg S, Valicevic A, Lin L, Saini SD, Kim HM, Adams MA. Inflammatory Bowel Disease Hospitalizations are Similar for Patients Receiving Tele-Visit Delivered Outpatient Care and Those Receiving Traditional In-Person Care. AJG. 2024 March 12:10-4309.
- Shenoy A, Valicevic AN, Lin A, Su GL, Saini SD, Kim HM, Adams MA. Delivery of Outpatient Cirrhosis Care Via Tele-visit is Not Associated with Increased Mortality as Compared to Traditional In-Person Visits. AJG. 2024 May 12:10-4309.
- Dawson BD, Keller HE, Sawyer LM, Gorman S, Sabangan JA, McPartlin A, Payne S, Brown KJ, Li G, Sullivan DH. Evaluation of a Virtual Tai Chi Program for Older Veterans at Risk of Loneliness or Physical Deconditioning: A Quality Improvement Project. Geriatrics (Basel). 2024 Jul 9;9(4):91. doi: 10.3390/geriatrics9040091
- Cohen JK., Monteith L , Stacker T , et al., Improving Primary Care Access for Rural Women Veterans: The Boost Team. Frontiers in Health Services. Vol 4, 2024, DOI 10.3389/frhs.2024.1149086.

Upcoming Virtual Care Conference Presentations

- Zullig, L., Steinhauser, K., Tumminello, C., Guzman, I., Shapiro, A., Eldridge, M., Dennis, P., Kota, S., Dardashti, N., Makarov, D., Sherman, S., Kelly, M. Telehealth Research and Innovation for Veterans with Cancer. [Roundtable]. APHA Annual Meeting. October 27, 2024. Minneapolis, MN.
- Haun, J., Benzinger, R. Facilitating Cultural Transformation in Virtual Healthcare Through Human-Centered Design, Implementation, Policy & Practice: Case Examples from a Decade of Research in the Veterans Health Administration. [Symposium]. ACRM Annual Conference. October 31-November 3, 2025. Dallas, TX.
- Kistler, C. Lessons Learned from a Remote After-Hours Telehealth Program (Tele-MOD). [Symposium]. PALTC25 Annual Conference. March 13-15, 2025. Charlotte, NC.
- Mak, S., Ghadimi, S., Der-McLeod, E., Naeem, S., Moore, V., Chohan, M., Zeidler, M., Ash, G., Fung, C. Mixed Methods Approach to Assessing Usability of a Self-Monitoring Program Designed for Veterans with Obstructive Sleep Apnea on Non-PAP Therapy. [Poster presentation]. Human Factors and Ergonomics Society International Annual Meeting. September 9-13, 2024. Phoenix, Arizona.

Upcoming Presentations and Cyberseminars

Title	Presenter(s)	Date/Time (EST)
Concussion Coach Mobile App	Adrienne Heinz, PhD	September 11, 2024 12:00 – 1:00 PM EST
Digital Interventions for Trauma in Native American and Indigenous Veteran Populations	Jay Shore, MD Charlotte McCloskey, PhD Cynthia Goss, MA Kristen Frosio, PhD	October 9, 2024 12:00 – 1:00 PM EST

Recent Presentations and Cyberseminars

Title	Presenter(s)	Date
Digital Resources for Trauma in LGBTQ+ Veterans: Importance of Cultural Adaptations	Eve Rosenfeld, PhD	August 14, 2024 12:00 – 1:00 PM EST
Less Pain, More Life: Introducing the New Pain Coach App	Jennifer L. Murphy, PhD Kathrine Taylor, PsyD, MPH	July 10, 2024 12:00 – 1:00 PM EST

Links to Resources

Virtual Care Consortium of Research
- VC CORE Sharepoint (homepage)
- VC CORE Member Directory
- Virtual Care Consortium of Research HSR Webpage (public facing)

General Office of Connected Care
- Connected Care Website
- Letter of Support Portal
- Connected Care Outreach Toolkit
- Connected Care Academy (VA Intranet Required)

Telehealth
- VHA Telehealth Services Website
- Telehealth Intranet Site
- VHA Mobile and Peripheral Devices for Facilities

Patient Generated Health Data
- Patient-Generated Health Data Community in Connected Care Academy
- Compatible Devices with Share My Health Data
- OCC PGHD Dashboards - Home
- Approved VA Policy on PGHD
- PGHD video for staff

VA Mobile
- VA Health Chat SharePoint
- Tech into Care SharePoint
- Developer Resources | VA Mobile
- VA Mobile | VA App Store
- New VA Mobile 'My App List' functionality/categories
- ANNIE Automated Texting System | SharePoint site
- VACO Mobile Mental Health & Technology | SharePoint site

MyHealth*e*Vet
- MyHealth*e*Vet | Portal Homepage
- MyHealth*e*Vet | VA Intranet Product Homepage
- My HealtheVet Statistics - My HealtheVet Product (va.gov)
- My HealtheVet Secure Messaging Reports Guide

Data Reports, Measures, Definitions, and Training
- Office of Connected Care Power BI Dashboard
- Virtual Health Resource Center Power BI Dashboard
- Virtual Care Scorecard in Power BI
- VA Pulse Analytics Mobile Utilization Dashboard
- VHA Reports and Measures Portal (RAMP)
- Reporting and Analytics Field Training (RAFT)
- VSSC – Connected Care, Telehealth, Call Centers
- Data Definitions for VSSC Data Cubes

Virtual Care Best Practices
- Virtual Care University (VCU)
- Virtual Care Best Practices Community in Connected Care Academy
- Virtual Health Resource Centers
- Connected Care Discussion Series SharePoint
- Let's Talk Virtual Care VLOG
- Office of Connected Care GPO site
- NCPTSD Mobile Mental Health GPO Site

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, follow us on (the social media platform formerly known as) Twitter for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.