

# Virtual Care CORE



May 2022 Newsletter

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## Recent News from OCC and the VC CORE

### Congratulations to VC CORE Members on their Recent and Upcoming Presentations

This was a very busy month for our investigators, many of whom presented at the April 2022 Society for General Internal Medicine Meeting (SGIM) and elsewhere. We would like to extend a heartfelt congratulations to:

- **Shay Cannedy and team** for their poster presentation, “Health System Resiliency and the Covid-19 Pandemic: A Case Study of a New Nationwide Contingency Staffing Program” at SGIM and their upcoming podium presentation on the same project at the June 2022 Academy Health Annual Research Meeting!
- **Jeydith Gutierrez and team** for their presentation, “BC and AC of Telehealth: Essential Telehealth Skills for the Hospitalist in the ‘After COVID’ Era” at the April 2022 SHM Converge in Nashville, Tennessee!
- **Lucinda Leung** for her podium presentation of “Widening Rural-Urban Divide in Telehealth Us During the COVID-19 Pandemic: A National Observational Study of VA Primary Care Delivery” (funded by OCC and VC CORE) at SGIM!
- **Rebecca Tisdale and team** for their poster presentation, “Virtually Decided, a mixed-methods exploration of patient, provider, and system-level factors influencing VA cardiologists’ provision of telemedicine” at SGIM!
- **Zainub Dhanani and team** for their poster presentation of “Addressing Veterans’ Access Barriers Through VA-Issued Video-Enabled Tablets: Shifts in Demographic and Utilization Patterns Before and During the Pandemic” at SGIM!
- **Amy O’Shea and team** for their poster presentation of “The Association of Broadband Access with Changes in Use of Primary Care During the COVID-19 Pandemic” (funded by OCC and VC CORE) at SGIM!
- And finally, **Charlie Wray and Team** for their poster presentation of “Crossing the Digital Divide: A Veteran Affairs Program to Distribute Video-enabled Devices to Patients in a Supportive Housing Program,” at SGIM!

It is incredible to see so many of our colleagues being recognized for their great work.

### Project Team Seeking Biostatistician

A team of clinician-investigators from Cincinnati VAMC seeking a statistician to analyze a comprehensive set of data collected for the past two years to assess outcomes for the use of remote temperature monitoring. Their aim is to assess the impact of this therapy on the rates of resource utilization for diabetic foot recurrence, lower extremity amputations, emergency room visits, outpatient clinic visits, and hospitalizations. In addition, they would like to analyze the cost and impact on utilization of advanced wound care therapy modalities including biologics and negative pressure wound therapy.

They would like to replicate the analysis done in this paper with a local cohort of patients and add additional outcomes such as advanced wound care modality usage: <https://drc.bmj.com/content/8/1/e001440.abstract>

This will be a one-year project seeking a 15-25% FTE of statistician time for data analysis and publishable paper development. The team have the ability to work with IPA obligations and VA funds. Applicants may submit a cover letter and a CV or direct their questions to [lindsay.riegler@va.gov](mailto:lindsay.riegler@va.gov), [kyle.nordrum@va.gov](mailto:kyle.nordrum@va.gov), and [suhail.masadeh@va.gov](mailto:suhail.masadeh@va.gov).



### Early Career Investigator Spotlight

#### Jessica Chen, PhD



I am a clinical psychologist who specializes in the behavioral treatment of chronic pain and posttraumatic stress disorder. I am an Assistant Professor at the University of Washington and a staff psychologist at the VISN 20 Pain Medicine & Functional Restoration Center. My research focuses on social determinants of health and the implementation of evidence-based psychosocial interventions to expand access to high-quality care for chronic pain and co-occurring mental health and substance use disorders. One area of focus is the evaluation of telemedicine for chronic pain (TelePain). I am the PI of a QUERI Partnered Evaluation Initiative, the TelePain Evaluation, Metrics, & Pain Outcomes (TEMPO) QUERI, which collaborates with the National Pain Management, Opioid Safety, and Prescription Drug Monitoring Program. TEMPO QUERI is developing quantitative and qualitative methods to assess the clinical outcomes, quality, access, efficiency, and cost of telemedicine for chronic pain relative to community care and usual care in VA. I am also co-PI on a newly funded project that will examine racialized and ethnic disparities in the tele-prescribing of medications for opioid use disorder and how these disparities have been impacted by COVID-19-related telehealth policies. I welcome collaborations with other VA investigators on projects focused on equity in telemedicine.

Get in touch via email at [Jessica.Chen663@va.gov](mailto:Jessica.Chen663@va.gov)

### Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
Check back next month!		

### Recent Virtual Care Publications

- Bucki, F.M., Clay, M.B., Tobiczky, H., Green, B.N. [Scoping Review of Telehealth for Musculoskeletal Disorders: Applications for the COVID-19 Pandemic](#). *Journal of Manipulative Physiological Therapy*, 09/2021.
- Gray, K.E., Hoerster, K.D., Spohr, S.A., Breland, J.Y., Raffa, S.D. [National Veterans Health Administration MOVE! Weight Management Program Participation During the COVID-19 Pandemic](#). *Preventative Chronic Disease*, 03/2022.
- Cannedy, S., Bergman, A., Medich, M., Rose, D.E., Stockdale, S.E. [Health System Resiliency and the COVID-19 Pandemic: A Case Study of a New Nationwide Contingency Staffing Program](#). *Healthcare*, 01/2022.
- Haderlein, T.P., Dobalian, A., Raja, P.V., Der-Martirosian, C. [Association Between Virtual Care Use and Same-Day Primary Care Access in VA Primary Care-Mental Health Integration](#). *Journal of Primary Care & Community Health*, 03/2022.

- Gutierrez, J., Rewerts, K., CarlLee, S., Kuperman, E., Anderson, M., Kaboli, P. (2022). [A systematic review of telehealth applications in hospital medicine](#). *Journal of Hospital Medicine*, 03/2022.

### Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
<a href="#">Innovative Applications of Video Telehealth in Veteran Healthcare: Two Projects</a>	Lynn Garvin, PhD, MBA Michelle Zeidler, MD, MS	5/04/2022 1:00 – 2:00 PM EST
<a href="#">Leveraging the Power of Qualitative Data Analysis Software</a>	Cassie Goedken, MPH Linda Kawentel, PhD Shimrit Keddem, PhD, MPH, MUSA Christine Kowalski, MPH Monica Paez, BA	5/26/2022 12:00 – 1:00 PM EST
<a href="#">Building a Community of Practice around Virtual Qualitative Methods</a>	Karen Albright, PhD Jane Moeckli, PhD Cristina Ortiz, PhD Ana-Monica Racila, PhD	6/09/2022 12:00 – 1:00 PM EST

### Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
<a href="#">Access to Data Series: Preparatory to Research Access to VA Data (Session 2 of 3)</a>	Angela Jannotta, BA Linda Kok, MA	4/11/2022 3:00 – 4:00 PM EST
<a href="#">Electronic Triggers to Monitor Patient Safety in Primary Care</a>	Scott Hagan, PhD	4/20/2022 12:00 – 1:00 PM EST
<a href="#">Access to Data Series: Operations Access to VA Data (Session 3 of 3)</a>	Angela Jannotta, BA Linda Kok, MA	4/25/2022 3:00 – 4:00 PM EST

### Links to Resources

#### Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

#### VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

#### MyHealthVet

- [MyHealthVet | Portal Homepage](#)
- [MyHealthVet | VA Intranet Product Homepage](#)

- [My HealtheVet Statistics - My HealtheVet Product \(va.gov\)](#)
- [My HealtheVet Secure Messaging Reports Guide](#)

#### **Data Reports, Measures, Definitions, and Training**

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

#### **Patient Generated Health Data**

- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

#### **General Office of Connected Care**

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

### **Contact Information**

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at [VHAVirtualCareCore@va.gov](mailto:VHAVirtualCareCore@va.gov).
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

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*The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.*

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