

Virtual Care CORE



August 2024 Newsletter

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Recent News from OCC and the VC CORE

VC CORE Implementation Resource Repository

Calling all members to please share virtual care implementation tools (e.g., toolkits, playbooks, blueprints, guidebooks, pamphlets, trainings, checklists, marketing and educational materials, etc.) you have developed in your current or past work! These tools could target Veterans, their loved ones, VA clinical team members, leadership, or other stakeholders.

If you are unsure if a particular tool you have is appropriate to share, we would encourage you to err on the side of inclusion; please share as many tools as you can! We are collecting electronic uploads of such tools so they can be made available to the VC CORE network, so that our members can draw on the implementation successes and lessons learned from others within our CORE community. These tools will be hosted on the VC CORE [SharePoint](#).

Simply access the [Microsoft Forms® survey link](#) to share the tools you have developed. Thank you for sharing your implementation tools with the VC CORE. If you have any questions as you complete the form, please do not hesitate to reach out to the Virtual Care CORE Team at VHAVirtualCareCORE@va.gov.

Two Funding Opportunities from the Office of Connected Care

OCC, in collaboration with the Virtual Care Consortium of Research (VC CORE) and Telehealth Effectiveness Coordinating Center, is soliciting proposals via two separate RFAs, each with a distinct set of goals and priorities.

- **The OCC FY25 RFA** solicits rapid QI, evaluation, and partnership development projects that address one of five specific priority project areas, each with a set of guiding questions and/or design recommendations.
 - **Priority project areas:**
 1. Pilot Evaluation of VA Provider Connect (PrC)
 2. Pilot Evaluation of VA Health Chat (HC)
 3. Evaluation of impacts of Remote Patient Monitoring-Home Telehealth on healthcare utilization/outcomes
 4. Asynchronous Clinical Reminders (ACRs) to complete screening questionnaires in advance of appointments
 5. Projects that evaluate use cases of Patient Generated Health Data (PGHD)
 - **Budget:** Projects may be 1-2 years, with maximum budgets of \$150k per year and \$250k overall

- **Deadline:** 11:59 PM EST on Monday, September 9
- **Contact:** Submission instructions can be found in the RFA. For any questions, please reach out to our team at VHAVirtualCareCORE@va.gov or attend the scheduled Office Hours listed below, in the Upcoming Presentations section of this newsletter.
- **The TECC Funding RFA** solicits proposals for effectiveness evaluations that address requirements of the Cleland Dole Act. which mandates an evaluation of the effectiveness of VA telehealth across contexts of care in which it is delivered.
 - **Priority project areas:** For FY25, TECC is only soliciting proposals for effectiveness evaluations that focus on *specialty care (especially cardiology, gastroenterology (GI), and emergency/urgent care)*.
 - **Budget:** Projects may be 1-2 years, with maximum budgets of \$150k per year
 - **Deadline:** 11:59 PM EST on Friday, September 20
 - **Contact:** Proposals and any questions about this funding opportunity should be submitted to Cindie.Slightam@va.gov (there are no scheduled Office Hours for this funding opportunity).

Funding and Dissemination Opportunities and Deadlines

Opportunities	Contact	Deadline
OCC FY25 RFA	vhavirtualcarecore@va.gov	9/9/2024
TECC Funding RFA	Cindie.Slightam@va.gov	9/20/2024

Recent Virtual Care Publications

- Nothing to see here, please check back next month and be sure to submit your publications for inclusion!

Upcoming Virtual Care Conference Presentations

- Mak, S., Ghadimi, S., Der-McLeod, E., Naeem, S., Moore, V., Chohan, M., Zeidler, M., Ash, G., Fung, C. (2024, September 9-13). Mixed Methods Approach to Assessing Usability of a Self-Monitoring Program Designed for Veterans with Obstructive Sleep Apnea on Non-PAP Therapy. [Poster presentation]. Human Factors and Ergonomics Society International Annual Meeting. Phoenix, Arizona.

Upcoming Presentations and Cyberseminars

Title	Presenter(s)	Date/Time (EST)
OCC RFA Office Hours 1: Q&A session for the general FY25 RFA +1 347-566-4838 , 182783284#	VC CORE leadership and OCC priority area representatives	8/9/2024 3:00 – 3:50 PM EST
OCC RFA Office Hours 2: Q&A session for the general FY25 RFA +1 347-566-4838 , 624949766#	VC CORE leadership and OCC priority area representatives	8/12/2024 3:30 – 4:20 PM EST
Digital Resources for Trauma in LGBTQ+ Veterans: Importance of Cultural Adaptations	Eve Rosenfeld, PhD	August 14, 2024 12:00 – 1:00 PM EST
Concussion Coach Mobile App	Adrienne Heinz, PhD	September 11, 2024 12:00 – 1:00 PM EST

Digital Interventions for Trauma in Native American and Indigenous Veteran Populations	Jay Shore, MD Charlotte McCloskey, PhD Cynthia Goss, MA Kristen Frosio, PhD	October 9, 2024 12:00 – 1:00 PM EST
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Recent Presentations and Cyberseminars

Title	Presenter(s)	Date
Examining Trends in Telehealth Prescriptions of Controlled Substances: Modalities, Medications, Patient/Provider Relationships	Jacob Baylis, PhDc, MPH Sophie Huebler, PhDc, MS	July 10, 2024 1:00 – 2:00 PM EST
Less Pain, More Life: Introducing the New Pain Coach App	Jennifer L. Murphy, PhD Kathrine Taylor, PsyD, MPH	July 10, 2024 12:00 – 1:00 PM EST

Links to Resources

General Office of Connected Care

- [Office of Connected Care News SharePoint](#)
- [Connected Care Website](#)
- [Letter of Support Portal](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

Patient Generated Health Data

- [Patient-Generated Health Data Community in Connected Care Academy](#)
- [Compatible Devices with Share My Health Data](#)
- [OCC PGHD Dashboards - Home](#)
- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

VA Mobile

- [VA Health Chat SharePoint](#)
- [Tech into Care SharePoint](#)
- [Developer Resources | VA Mobile](#)
- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealtheVet

- [MyHealtheVet | Portal Homepage](#)
- [MyHealtheVet | VA Intranet Product Homepage](#)
- [My HealtheVet Statistics - My HealtheVet Product \(va.gov\)](#)
- [My HealtheVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [Office of Connected Care Power BI Dashboard](#)
- [Virtual Health Resource Center Power BI Dashboard](#)
- [Virtual Care Scorecard in Power BI](#)
- [VA Pulse Analytics Mobile Utilization Dashboard](#)
- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Virtual Care Best Practices

- [Virtual Care University \(VCU\)](#)
- [Virtual Care Best Practices Community in Connected Care Academy](#)
- [Virtual Health Resource Centers](#)
- [Connected Care Discussion Series SharePoint](#)
- [Let's Talk Virtual Care VLOG](#)
- [Office of Connected Care GPO site](#)
- [NCPTSD Mobile Mental Health GPO Site](#)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on \(the social media platform formerly known as\) Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
