Agenda

Research and OCC Meeting

November 5th, 2021/12:00pm EST

Agenda

| # | Topic | Lead Speaker |
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| 1 | Welcome from Kristin M. and Dr. Flynn   * Introduction to Dr. Yende (Acting CMO) * Introduction to Dr. Massaro (Acting CHIO) | Kristin Cunningham |
| 2 | HPP Update Presentation   * Goal is to provide the designation at the point of scheduling * Only certain specialities have designation   + No or unknown does not indicate other than quality care   + HPP Designation can change from month to month (can be dependent on statistical validity) * PPMS flows into HSRM and the designation is visible * Eligible specialties in R1-R3 and in R4 and R5 vary * Algorithm Components for Optum and Triwest   + Optum considers HEDIS, PQRS, UHC PD   + TriWest considers HEDIS and BHI care measures * Q: is there an region for which HPP is designed?   + A: it was the CCN contracted regions. So, it is possible to have no HPPs near to a Veteran * PE Evaluation and Key Findings –   + Working to update education artifacts, looking into re-naming the HPP designation * Future State   + The designation is currently only visible to interal VA, working to add this to the va.gov locator   + Only ‘Yes’ will be shown   HPP Update Presentation Q & A   * Q: If ‘Y’ providers are shown, providers are ‘U’ and ‘N’ wouldn’t appear?   + A: All providers will be listed, but only those who are eligible for the HPP designation and have a ‘Y’ will show | Michelle W.  Pamela O.  Emily M  Terri R. |
| 2 | HPP Update Presentation Q & A cont.   * Q: Designation can change frequently, will that be updated on the va.gov locator?   + A: Yes, it’s updated every day and the information will flow between systems * Q: Do HPP designations really change very much from month to month, is there any kind of continuity from month to month?   + A: Currently, Optum and TriWest’s designation includes Veteran and Non-Veteran data * Q: Are the contractors aware that we would display this on Veteran-facing website?   + A: TPAs have been involved in the discussions * Q: Very specific quality measures for providers and specialties internal to VA? Any discussion about crosswalking this for community providers?   + A: Standards used by insurance companies are slightly different than facilities (OPP/FPP). We can take this question for further research, but we imagine the answer is no * Q: How dependent is designation for one provider on how other providers are doing?   + A: sub-specialists are less likely to be eligible for this designation. The ways that Optum and TriWest calculate these vary, * Q: When are the earliest contracts due to be renegotiated? Would it be possible to get more quality metrics?   + A: We are beginning to gather AIPTs to develop the new requirements for the new contracts, but it is a few years out. We can request a state-by-state breakdown for some additional information * Q: We need to be able to show everyone, but we could have filters with HPP designations?   + A: Yes, it is possible to create one of these filters to show these HPP designated providers at the top of the list. | Michelle W.  Pamela O.  Emily M  Terri R. |