Agenda

Research and Office of Integrated Veteran Care (IVC) Meeting

Friday, Feb 2, 2024 at 12:00PM EST

Agenda

| # | Topic | Lead Speaker |
| --- | --- | --- |
| 1 | Three Announcements   * + The CDS Referrals table is now available to research and operations   + Erin is giving a cyberseminar on Monday on CDS ([Understanding VA-Purchased Community Care Claims and Referrals from the Office of Integrated Veteran Care Consolidated Data Set registration - VA WebEx Enterprise Site](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fveteransaffairs.webex.com%2Fwebappng%2Fsites%2Fveteransaffairs%2Fmeeting%2Fregister%2F01eff93b9bc1457ca69ba0cb3590faee%3Fticket%3D4832534b00000004d21aace82c9f5f33c057c57e9870574e5d66a7b70c148545bed40af82345971f%26timestamp%3D1706720187175%26RGID%3Dr6598e9ab89f3950a12316fad117395f6&data=05%7C02%7C%7C40ad9d44d0354216897908dc227fc3f2%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C638423179353791151%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=TG1PoPa2y6NLgo%2BTwTf6Bk%2Ffvw9hSaPuitWZ1tgYIFI%3D&reserved=0)); Megan is a discussant along with Ciaran Phibbs and Vilija Joyce from HERC   + ACCENT CORE Webinar, February 12th 1:00 ET - [Introducing the Access and Community Care Engagement Network Team (ACCENT) registration - VA WebEx Enterprise Site](https://www.hsrd.research.va.gov/cyberseminars/catalog-upcoming.cfm) | Erin Beilstein-wedel and Megan Vanneman |
| 2 | Making it Easier to Choose VA: Veteran Preferences for In-Person Community Care vs. VA Virtual Care | Dr Lynn Garvin (with co-Is Dr. Mark Meterko and Kimberly Harvey) |

Action/Follow-up Items

|  | Action Item | Date Assigned | Person | Due Date | Status |
| --- | --- | --- | --- | --- | --- |
| 1 | Dr. Lynn Garvin will provide the Veteran Preferences slides for our team. | 2/2/2024 | Dr. Lynn Garvin | NA | Not Started |

Published Papers:

NA

**Meeting Minutes:**

* Announcements
  + The CDS Referrals table is now available to research and operations.
  + Erin Beilstein-wedel is giving a cyberseminar on Monday on CDS ([Understanding VA-Purchased Community Care Claims and Referrals from the Office of Integrated Veteran Care Consolidated Data Set registration - VA WebEx Enterprise Site](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fveteransaffairs.webex.com%2Fwebappng%2Fsites%2Fveteransaffairs%2Fmeeting%2Fregister%2F01eff93b9bc1457ca69ba0cb3590faee%3Fticket%3D4832534b00000004d21aace82c9f5f33c057c57e9870574e5d66a7b70c148545bed40af82345971f%26timestamp%3D1706720187175%26RGID%3Dr6598e9ab89f3950a12316fad117395f6&data=05%7C02%7C%7C40ad9d44d0354216897908dc227fc3f2%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C638423179353791151%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=TG1PoPa2y6NLgo%2BTwTf6Bk%2Ffvw9hSaPuitWZ1tgYIFI%3D&reserved=0)); Megan Vanneman is a discussant along with Ciaran Phibbs and Vilija Joyce from HERC.
  + ACCENT CORE Webinar, February 12th 1:00 ET - [Introducing the Access and Community Care Engagement Network Team (ACCENT) registration - VA WebEx Enterprise Site](https://www.hsrd.research.va.gov/cyberseminars/catalog-upcoming.cfm)
    - Dr. Mattocks noted that we will be in contact regarding conference pacakage for the ACCENT conference. Planning to be in Boston.
* Making it Easier to Choose VA: Veteran Preferences for In-Person Community Care vs. VA Virtual Care by Dr. Lynn Garvin
  + Dr. Garvin also introduced Dr. Mark Materko on the call as well.
  + A web-based survey was conducted. Folks with a VA in-person, VA video visit and a community care in-person visit.
  + The average veteran participant is a 59 year old male with two years of college. Their travel time averaged around 30-60 minutes for a VA visit.
  + QUESTION: If you needed care again for the same reason as your last in person visit with a community provider, what modality would you choose?
    - 56.3% of veterans wanted to choose another community care in person visit should they have option of a future visit.
    - The reason for preferring VA video visit is due to convenience (53%).
    - Reason for preferring VA video visit rather than in person community care visit noted convenience as top reason, video visits avoiding infection as second reason etc.
    - The study noted that folks prefer in-person visits.
  + Age is an interesting factor to consider. Younger veterans are drawn to virtual visits while those who are older with more complex issues are also high users. It is a u-shaped curve in terms of usage.
  + Dr. Lapuz noted these findings are very promising. If 45% have a preference for video, we can tap into tele-health visits as well.
  + Dr. Wagner noted that one of the groups using community care are veterans who are eligible for Medicare coverage. They are care shifting because VA community care provides generous coverage.